



Certificate

This certificate formally acknowledges that

NORDENIA IT SERVICES GmbH



is officially recognized for meeting the

Primary Certification

requirements of a

Customer Center of Expertise

having established and applied the basic functions

to interact with SAP Active Global Support

This certificate is awarded on 23/06/2009.

This certificate is valid until 23/06/2011.

Michael Zöller
SAP Active Global Support
Program Management Customer
COE Program Owner EMEA

Tim Pehle
Customer COE Certification
Auditor