

QUALITY PRINCIPLES



The management of NORDENIA HUNGARY Kft. is committed to the TPM / TQM philosophy and has therefore made the following quality guidelines mandatory for every employee:

- Our main goal, regarding quality is to provide our customers with perfect products.
- Our organization orientates itself towards the customer, within- as well as outside of the company.
- Quality must be planned, and the company processes must be understood and used by each employee; starting from the product design and development till the distribution to our customers.
- All managers are responsible for improving quality; quality is our elemental responsibility.
- Ensuring quality is every employee's duty. Developing a consciousness for quality at all levels is the management's permanent task.
- In order to involve everyone in the quality improvement process within the company, the NORDENIA managers take in every employee to the preparation, implementation and assessment of the quality-ensuring measures.
- We give our employees' training the utmost attention.
- Important suppliers are involved in our quality policy.

Szada, 2 January 2008